

AS DIRECTED (HOURLY) RATES

SUV	Sedan
\$75/hour	\$65/hour
3-hour minimum	2-hour minimum

AIRPORT TRANSFER (FLAT) RATES TO OR FROM LAX

ZONE 1 DOWNTOWN, HOLLYWOOD, WESTSIDE

Includes Pacific Palisades, Brentwood, Bel Air, Beverly Hills, West Hollywood, Hollywood, Downtown LA, Los Angeles west of the 110 including El Segundo, Manhattan Beach, Hermosa Beach, Redondo Beach, Gardena, Torrance and Inglewood.

SUV	Sedan
\$90/trip	\$78/trip
2-hour time cap	2-hour time cap

ZONE 2 NEAR NORTH AND NEAR SOUTH

Includes Malibu east of Malibu Canyon Road, Tarzana, Encino, Sherman Oaks, North Hollywood, San Fernando Valley south of the 118 and 210, Burbank, Glendale and Pasadena. Also Palos Verdes, San Pedro, Long Beach, Seal Beach and Los Angeles between the 110 and 605.

SUV	Sedan
\$105/trip	\$91/trip
2.5-hour time cap	2.5-hour time cap

ZONE 3 MALIBU, TOPANGA, WEST HILLS, SOUTH AND NORTH BEACHES

Includes Malibu west of Malibu Canyon road, Woodland Hills, Calabasas, Agoura Hills, Westlake Village, Lake Sherwood, San Fernando Valley north of 118 and 210, Santa Clarita and Los Angeles east of the 605

SUV	Sedan
\$120/trip	\$104/trip
3-hour time cap	3-hour time cap

Service to and from locations outside the zones listed here is billed at the as directed rate with a 1-hour minimum, and as directed Terms of Service apply. Call about service for other airports. Additional fees may apply for airport pick-ups including airport parking and fees. See the terms of service for details.

ALL SERVICE IS SUBJECT TO A 20% DRIVER GRATUITY

AS DIRECTED (HOURLY) SERVICE

- MINIMUMS:** All as-directed jobs have a 2-hour minimum billing weekdays, 3-hour minimum billing weekends (Friday at 6 p.m. through Monday at 6:00 a.m.) Higher minimums may apply during awards show seasons, on national holidays, and during large local events.
- GARAGE-TO-GARAGE:** All as-directed jobs automatically incur 1-hour garage-to-garage time.
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AIRPORT TRANSFER (FLAT RATE) SERVICE

- TIME LIMIT:** All flat rate jobs have a time limit, then are billed at the as-directed rate for 15-minute intervals thereafter. All flat rate jobs automatically incur 1-hour garage-to-garage time. See rate card for time limits.
- CURBSIDE SERVICE:** For curbside pick-up, client should call to notify dispatch of arrival and agree on a specific curbside pick-up location. Dispatch will coordinate with driver. There is no additional charge for this service.
- MEET & GREET:** Meet & greet service is provided by your driver. Driver will be in plain view, carrying a name placard, at the first location where passengers exit from the secured area. There is an additional charge of \$20 per pick-up for this service.
- ARRIVING FLIGHTS:** Our dispatcher is responsible for checking the status of your arriving flight one hour prior to scheduled arrival time, and trip time will start based on the estimated time of the flight's arrival reported in that status. All arriving flight pick-ups incur a \$5 parking and airport fee charge.
- INT'L FLIGHTS:** Customer can avoid over-limit fees on international pick-ups by scheduling pick-up for 45 minutes after the estimated time of the flight's arrival. Regardless, all international arrivals are subject to an additional \$20 charge.
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OTHER

- LATE CANCELLATIONS:** Cancellations with less than two hours notice before the scheduled pick-up time may be billed for 50% of the minimum or published flat rate. Cancellations with less than 30 minutes notice before the scheduled pick-up time will be billed for the minimum or published flat rate.
- NO-SHOWS:** No-shows will be billed for the minimum or published flat rate.
- OFF-PEAK SERVICE:** \$50 charge for reservations scheduled for pick-up between the hours of 12 midnight and 6 a.m.
- ON-SITE SERVICE:** \$50/hour for vehicle and logistics coordination at events, etc.
- SPECIAL REQUESTS:** Customers requesting any special amenities to be provided in the vehicle will be billed for the costs of such items plus a 25% stocking charge.
- LATE PAYMENTS:** Credit accounts must have an approved application. Customers paying by credit card must have a signature card on file. All payments are due upon receipt. Payments not received within 10 days of invoice date may be subject to late payment fees plus 1.5% per month interest on the unpaid balance. Any returned checks will be subject to a \$25 fee.
- REFRESHMENTS:** Bottled water is provided to the customer at no additional charge. Full mini bar is provided upon request for as directed SUV reservation.
- SUBSTITUTIONS:** We make every effort possible to provide customers with environmental vehicles. Due to circumstances beyond our control from time to time, after notifying you, we may substitute a gasoline-powered vehicle. We reserve this right to best meet your requirements for on-time service.
- LIABILITY:** For any damage in excess of usual wear and tear on the hired vehicle as a result of negligence on the part of the customer there will be a minimum charge of \$100 for the repair and/or general cleaning of the vehicle. Decision as to the unusual wear and tear on the hired vehicle's interior rests with the Company solely and its experience as to the general habitation of hired vehicles, and its decision is final.